

LAGUN MACHINE TOOLS, S.L. is a company dedicated to the design, manufacture, installation and technical assistance service of milling machines, which integrates Quality as another activity of its business management.

The ultimate responsibility in this area lies on the Management, which assumes the role of leader in the dissemination of this Policy and in its implementation and compliance, establishing objectives and commitments that can be demanded and achieved in order to get a degree of competitiveness that guarantees the company's profitability.

- We understand that it is essential to satisfy the customer and all interested parties and to meet the most demanding expectations and needs.
- We recognize that our most important resource is the people, their integrity, the respect for them and their ability to work together as a team.
- Our commitment is to integrate, involve and work as a team in intense communication with all the people in the company and with suppliers, customers, governmental entities and society.
- We are committed to Quality extended to all aspects of the management of the Company, and not only to the quality of the products we manufacture. This commitment includes the continuous improvement of our processes and products and the fulfilment of the requirements that apply to us. We strengthen our control and verification processes to prevent, as far as possible, non-conforming products and services and to ensure the evaluation of the final product against the defined product specifications.
- We define the Training and Qualification of the personnel as a basic operational instrument that promotes the professionalism and creativity of the workers
- We have the material means and technical documentation appropriate to the required production processes and compatible with the technologies and quality levels.

The correct management of **QUALITY** is a responsibility of each and every one of the company **EMPLOYEES**, whose actions and participations must make the work more and more efficient.

Signed: Aitor Agirre
Managing Director

Azkoitia, 29th January 2020